



TEXAS MILITARY DEPARTMENT
POST OFFICE BOX 5218
AUSTIN, TX 78763-5218
(512) 782-5001

RECEIVED

OCT 20 2021

EXEC ADMIN

October 18, 2021

Glenn Hegar
Texas Comptroller of Public Accounts
P.O. Box 13528, Capitol Station
Austin, Texas 78711-3528

SUBJECT: Operation Lone Star State Payroll

Dear Mr. Hager:

In response to the Governor's call for increased assistance to the Department of Public Safety by the National Guard at the state's southern border, the Texas Military Department (TMD) is dramatically increasing the activation of guardsmen for the long-term state active duty (SAD) mission known as Operation Lone Star (OLS).

Service members (National Guard and the Texas State Guard) are considered temporary state employees while on SAD orders, and their pay is processed through the state payroll process as supplemental payrolls. Under normal circumstances this involves processes unique to TMD to process payrolls in the Centralized Accounting Payroll Personnel System, or CAPPS. The magnitude of the OLS deployment—in number of guardsmen, duration of the mission, and frequency of supplemental payrolls—magnifies demands on what is already a complex process. Recognizing that many service members have stepped away from their regular jobs to serve on the OLS mission, I am writing to request your assistance to help me ensure they are reliably paid in a timely manner.

Toward that end, I have directed my staff to address as a priority any issue raised that may hinder timely payment of our service members. Any assistance you can provide to support priority resolution of any issue(s) your staff may encounter in processing SAD payroll would be greatly appreciated. If you have any questions, please feel free to contact me at (512) 782-5006 or Shelia Taylor, Director of State Administration, at (512) 782-3390. Thank you for consideration of this request.

Sincerely,

A handwritten signature in black ink, appearing to read "Tracy R. Norris".

TRACY R. NORRIS
Major General, TXARNG
Adjutant General