

**Appraisal Review Board Comments and Suggestions
Reported to the Comptroller's Property Tax Assistance Division**

CAD	Date	Provider (Chief appraiser, Property Owner or Agent)	Verbatim Language of Comment or Suggestion
105-HAYS	10/7/2021	Property Owner	They are very patient and I appreciate that. There was a mix-up with our documents and they were very kind. Rosie was very professional, attentive and communicated information well.
105-HAYS	10/6/2021	Property Owner	Did not provide reasonable info as to why a lot with bigger sft was valued lower.
105-HAYS	9/1/2021	Property Owner	Appraised value of homes does to take into account all properties in a green area of similar size. It is options based. The opinions of the district appraiser is given more weight than the opinions of other appraisers.
105-HAYS	9/1/2021	Property Owner	I submitted my contestation report well in advance of hearing but the board was not aware of the document.
105-HAYS	8/23/2021	Property Owner	Comps were not applicable that ARB presented. Some properties were not on the greenbelt (which makes a better comparison).
105-HAYS	7/14/2012	Property Owner	I felt they were very fair
105-HAYS	7/12/2021	Property Owner	Thank-You!
105-HAYS	7/7/2021	Property Owner	Also, thank you to Rene H (appraiser) who helped me with point of code!
105-HAYS	7/1/2021	Property Owner	But the board and the County didn't agree to use it in a fair manner. Please listen to recoded evidence for R92933.
105-HAYS	6/21/2021	Property Owner	I really appreciate the effort to make accomodations for being hearing impaired. The computer captioning and ASL interpreter were much appreciated!
105-HAYS	6/15/2021	Property Owner	Mr. Jim Rowley, Chairperson, of Hays Central Appraisal Review Board, was rude, disrespectful, and condescending. No opportunity for dialogue. Decision was a done deal. Formal time allotment was not followed.
105-HAYS		Property Owner	In addition to Survey above, and To the Question did you meet with appraisal staff, the PO says it 'was not offered'.
105-HAYS	6/8/2021	Property Owner	Dismissed major maintenance issues as "normal" -When shown pictures of septic tank that is spalling and close to caving in, was told to put 'Ridex' in it, pump it out, and only use single ply paper.

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105-HAYS	6/8/2021	Property Owner	Hearing was well-organized and prompt. My concern was that evidence of a failing roof, foundation heaving, and a caved septic were dismissed as normal. The sense was 'run 'em through like cattle' and not really listen to your case.
105-HAYS	6/1/2021	Property Owner	I protested land value of my property. ARB stated they only look at the 'total' -land plus improvements, then the appraiser has the authority to allocate the number too either the land or improvements. That makes no sense as I have no place to appeal the land value. how the value is allocated.
105-HAYS	4/13/2021	Property Owner	Rude-Did not let me talk, interrupted. One person did the talking. He agreed with the appraiser on everything. Not knowledgeable. He cut me off when I tried to give evidence. Very rude. ARB member was rude -did not ask questions. Agreed with appraiser on everything. The appraiser did not give the ARB the properties I was comparing. Did not answer questions. They did not care about the homeowner. Agreed with the appraiser on everything. The appraiser would not meet with me. They did not meet with me. I tried on several occasions to meet with the appraiser but got no response. Need more time to submit case, whatever amount of time that takes at least 30 minutes. The review boards are not knowledgeable they do not ask questions and only agree with the appraiser. Very rushed and rude. I was never given the opportunity to meet with the appraiser. I called office several tiimes trying to talk to appraiser. I guess the appraisers dont want to talk to property owners since they know they will win when the protest is done before the board. The system is rigged against property owners. Very sad.