LYNN W. ROSS JUVENILE DETENTION CENTER-POWER OUTAGE EVENT DUE TO WINTER STORM

The detention center experienced a facility-wide power outage on Monday, February

15th at approximately 02:00 which was caused by planned widespread power outages throughout Texas. Power to the facility was intermittent until 07:45 when the last power

outage occurred and it was not restored until Wednesday, February 17th at 02:48. The power outage impacted facility operations including lighting, IT infrastructure, telephones, the facility HVAC system, facility surveillance cameras, hot water heaters and laundry.

The Scott D. Moore Juvenile Justice Center has two back-up generators that engage when a power outage occurs. One generator immediately engaged and provided safety lighting to the facility. The other generator did not engage. Facilities Management personnel was notified of the power outage immediately after it occurred.

On Monday, February 16th Facilities Management personnel determined that the second generator did not engage and contacted a vendor to service it. It was determined that the second generator needed a part (heater block) that was not readily

available. The second generator was repaired on Tuesday, February 17th at approximately 12:30. Upon repair, more safety lighting was provided throughout the facility and some telephones were restored. However, the HVAC system, two surveillance monitors at the main console control area, hot water heaters and laundry area were not operational.

Facilities Management personnel communicated with Oncor utility distribution and provider to determine the duration of the power outage to the facility. According to Oncor, the facility is a critical care facility; however, it is categorized with hotels and could not project when power would be restored.

RESIDENT WELFARE AND SAFETY:

Because of the lack of proper heating throughout the facility, facility personnel provided residents additional blankets in their assigned rooms. As an exception to the rule, residents remained fully clothed with their jackets while secured in their assigned rooms to provide additional warmth.

Meal times for residents stayed on schedule and residents were provided hot meals and additional snacks throughout the power outage event. Because the hot water heaters were not operational, residents performed daily hygiene by cleaning with a hand towel (wash off) and changing their undergarments and socks daily. Laundry was impacted by the power outage; therefore, the residents did not change uniforms daily unless

soiled.

Facility housekeeping continued by allowing residents the opportunity to clean, disinfect and sweep their assigned rooms and living units to ensure proper sanitary practices.

Residents could not make telephone calls to their respective parents/guardians because of the power outage. Telephone calls resumed on Wednesday, February 17th once power and telephones were fully restored.

Residents were allowed time outside their assigned rooms even with limited lighting by moving in groups to classrooms, dayroom areas and cafeteria with facility personnel providing required supervision and monitoring.

Residents were informed of the power outage impacting facility operations and the reasons for modifications. They received frequent updates regarding weather conditions and facility operations which impacted regular programming. Residents were understanding and very well-behaved resulting in the facility not experiencing any major incidents involving residents.

POST POWER RESTORATION:

Power to the facility was fully restored on Wednesday, February 17th at 02:48. The HVAC system to the 56-bed area (back dayroom area) became operational as well as lighting throughout the facility, IT infrastructure, telephones, hot water heaters and laundry. The two surveillance monitors at the main console control area did not return online. The HVAC systems to E, F, G and H pods (64 beds) became operational but were not heating the areas.

At approximately 05:00, facility personnel detected a major water leak from the ceiling of H-Pod housing unit, specifically water leaks were detected in H-05 and H-06 resident rooms. The 16 residents assigned to the housing area were immediately evacuated from the housing unit and assigned to other areas within the facility. Facility personnel immediately notified Facilities Management personnel of this incident.

It was determined that the sprinkler system pipes in the ceilings of H-05 and H-06 ruptured and a fresh water pipe in a plumbing chase closet on the same housing unit ruptured.

Another sprinkler system pipe rupture occurred later in the day in a utility closet located at the long corridor near the northwest emergency exit doors. Additionally, a fresh water pipe rupture occurred in a utility closet adjacent to the other utility closet later in the evening.

Facilities Management personnel, HVAC vendors, a restoration company and plumbers responded to these incidents and made or are in the process of making the necessary

repairs to the affected areas.